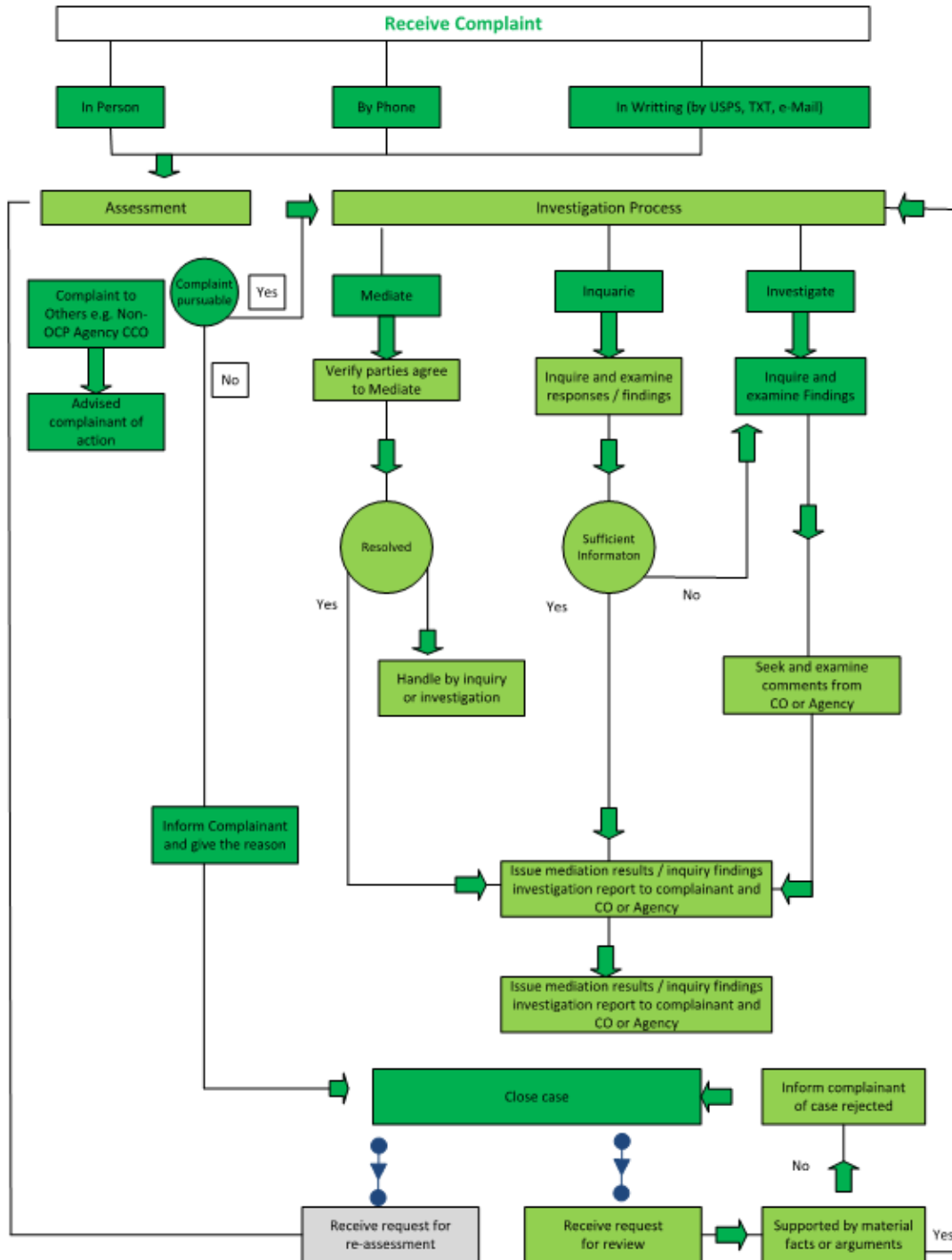




## OCP Ombudsman Complaint Handling Flow Chart



GOVERNMENT OF THE DISTRICT OF COLUMBIA  
OFFICE OF CONTRACTING & PROCUREMENT

