

# Sustainable Product and Service Specifications:

**User Guide** 

District of Columbia Office of Contracting and Procurement

January 2015

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# Introduction

The District of Columbia recognizes its role as a responsible partner in its local and global community and strives to minimize negative impacts on human health and the environment. To support this goal, the District has embedded sustainable considerations in the solicitation process that are fiscally responsible, promote worker health, conserve natural resources, and prevent pollution. The Sustainable Purchasing Program aims to institutionalize environmentally preferable decision making into the District of Columbia procurement process. Working together the District can leverage the its substantial buying power to benefit local and global environments, advancing the District's sustainability goals .

This User Guide provides an overview sustainable purchasing resources and tools and procedural requirements to support the District in procuring environmentally preferable products and services (EPPS) to the maximum extent practical. It is best used as a supplement to *"Sustainable Purchasing 101"* training, and in conjunction with resources available on the <u>OCP</u> <u>Sustainable Purchasing webpage</u>.

Environmental Specification Guidance was developed with input from District agencies, the market place, and following a review of best practices that other jurisdictions employ. Products and services which meet recommended EPPS specifications are available via the local and general marketplace, are high-performing, and are cost-competitive. If there are extenuating circumstances where utilizing sustainable specification guidance is not practical, District personnel should indicate the reason in PASS. Please see page 16 for detailed guidance.

The Sustainable Purchasing Team will be available to help guide you through this process. If you need assistance, please contact Jonathan Rifkin: <u>jonathan.rifkin@dc.gov</u>, email the Sustainable Purchasing Program at <u>sppdc@dc.gov</u>, call the OCP Customer Contact Center at: 202.724.4477, or visit: <u>http://ocp.dc.gov/page/sustainable-purchasing</u>.

We look forward to working with you!

# About the Sustainable Purchasing Program

The District of Columbia is committed to procuring quality goods and services in a timely manner and reasonable cost that support the District in meeting its sustainability goals.

The Sustainable Purchasing Program assists the District in procuring sustainable goods and services by developing environmental specification guidance, providing training, resources and consulting services, vendor outreach, and tracking progress toward sustainable spend goals. The development of the Sustainable Purchasing Program and newly released sustainable specification guidance was funded through a FY14 grant from the <u>Sustainable DC Innovation</u> <u>Challenge</u>, a program of the <u>Sustainable DC initiative</u>.

# Meeting District Needs through Sustainable Purchasing

Sustainable Purchasing is the procurement of products and services that have a lesser or reduced impact on human health or the environment, when compared to competing products or services. These products and services are often referred to as Environmentally Preferable Products and Services (EPPS).

Mayoral Order 2009-60 and the Procurement Practices Reform Act (PPRA) requires that the District purchase sustainable products and services to the maximum extent possible. Sustainable specifications were developed in accordance with the <u>Environmentally Preferable</u> <u>Products and Services (EPPS) Policy</u> and section <u>2-361.01</u> of the District Code and can be utilized in fulfillment of these requirements.

Sustainable specifications also facilitate meeting more than 15 environmentally sustainable laws, goals, policies, and initiatives, including 25% of the <u>Sustainable DC Plan</u> goals.

# List of Sustainable Products and Services

The District provides sustainable specification for approximately 100 products across 14 broad product and service categories. A list of products and services for which resoruces have been developed is listed below. Agencies are encouraged to pursue sustainable purchases in product categories not listed below, and should work with the Sustainable Purchasing Program to explore new opportunities.

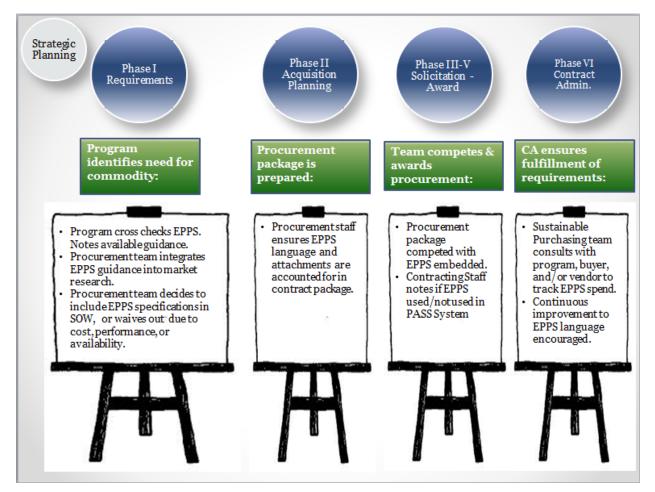
A list of EPPS supporting guidance and solicitation documents is available for all products listed below on the OCP <u>Sustainable Purchasing Program</u> webpage at <u>www.ocp.dc.gov</u>.

PRODUCT OR	SUB-PRODUCT CATEGORY EXAMPLES (NOT COMPREHENSIVE)
SERVICE CATEGORY	
Appliances	Dishwashers, refrigerators, freezers, room air conditioners, ovens, fryers, griddles, ice makers, hot food holding cabinets, steam cookers, clothes washers, water coolers, vending machines, televisions
Automotive Fleet	Fleet light-duty vehicles
Automotive Products	Tires, hubcaps, rims, lubricants, anti-freeze, hydraulic fluids
Cleaning Supplies	General purpose cleaner; degreasers; bathroom cleaners; carpet and cleaners; glass, mirror, and window cleaners; disinfectants; floor cleaners, strippers, and finishes; hand soaps, hand cleaners, and hand sanitizers; paper towels; toilet paper; trash bags
Computers	Desktops, laptops, monitors
Food Services	Food sourcing, packaging, food waste reduction, water and energy conservation, solid waste recycling, and composting.
Furniture	Chairs, cubicles, desks, modules, shelves, sofas, storage cabinets, tables, work stations
Imaging Equipment	Copiers, printers, fax machines, multi-functional devices, toner cartridges
Janitorial Services	Janitorial services, including any information on types of products utilized.
Office Supplies - General	Batteries, binders, calendars, clipboards, construction paper, correction tape, corrugated containers, crayons, desk trays, easel pads, envelopes, facial tissue, files and pocket folders, markers and highlighters, napkins, notebooks, notepads, office paper, padded mailers, paper clips, pens and mechanical pencils, post-it notes, report covers, toner, waste baskets, wood pencils; Breakroom Supplies: cleaning products, cups, paper towels, plates, trash bags.
Paper	Copy paper (all sizes), printer paper (all sizes), notepads (all sizes), construction paper, newsprint, offset
Printing Services	Printing services for business cards, brochures, pocket folders, mailers, flyers, banners, posters, labels, stickers, decals, paychecks, and security clearances
Landscaping Services	Landscape maintenance services including: pest control, fertilizer, native plants, mulch, planting, gardening, trimming, yard waste, compost
Toner	Black inkjet cartridges, laser cartridges, and other toner cartridges for copiers, printers, multi-function devices, and fax machines

List last updated Jan. 1, 2015

# Integrating Sustainable Purchasing Into the Procurement Process

In accordance with District law and policy, the Sustainable Purchasing Program has developed Environmentally Preferable Products and Service (EPPS) specification language for designated products and services. The visual below highlights the key points throughout the procurement process when procurement stakeholders should utilize Sustainable Purchasing Program resources.



#### **Exhibit 1: Integrating Sustainable Considerations into the Procurement Process**

The following sections expand upon steps illustrated in Exhibit 1.

## Pre-Procurement Cycle: Strategic Planning

# Use of the Strategic Acquisition Planning Tool (OAPT)

Program references the Sustainable Purchasing Program List of Products and Services to see if sustainable specification guidance is available. See p.3 for a list of EPPS products and services.

Program notes whether planned procurement is potentially EPPS in the Office of Contracting and Procurement Acquisition Planning Tool (OAPT). See the OAPT section of this document for more information on how to utilize the OAPT.

## The Procurement Cycle:

- 1) Requirements --- Program identifies need for a given commodity.
  - a. Program consults EPPS List to determine if sustainable guidance is available.
  - Program integrates information available via Environmental Specification Guidance Document, and focused training sessions into normal market research activities.
  - c. Program determines if the use of EPPS guidance is feasible, i.e. does not result in undue pressure on cost, performance, and availability.
- 2) Acquisition Planning –Procurement Team identifies procurement method and assembles solicitation package including SOW and supporting documents.
  - a. Procurement staff chooses procurement method and prepares procurement package. Procurement staff should use supporting EPPS solicitation documents and resources, as needed.
- 3) Solicitation & Award Procurement staff competes and awards solicitation via use of the PASS Buyer, Sourcing, and Contracts Modules.
  - a. Program and procurement staff work together to ensure that the EPPS Indicator is accurately completed.
    - i. Procurement stakeholders should indicate "Yes" in the EPPS indicator if EPPS was utilized, and note the relevant product category from the EPPS drop down menu in PASS.
    - ii. If EPPS Guidance is not utilized the buyer should indicate "No" in the EPPS indicator, and choose from one of four acceptable reasons for not using to solicit EPPS: Cost, performance, availability, or N/A.
- 4) Contract Administration Contract Administrator and Procurement Staff work together to ensure that the Contractor is fulfilling all requirements of the contract.
  - a. The Sustainable Purchasing Program may consult with the Contract Administrator, Procurement Staff, and/or vendor throughout the life of the contract to capture EPPS spend against the contract.. Sample report templates are further explained in later sections of this User Guide.

# Sustainable Specification Solicitation Documents

A series of environmental guidance documents and templates are available to assist District agencies when issuing solicitations. Recommended EPPS specification language is included in the following resource documents which are located on the OCP webpage and can be accessed by clicking <u>here</u>:

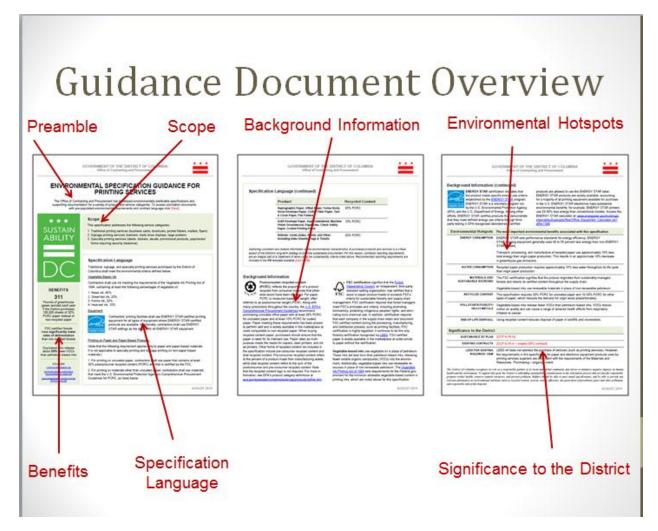
- 1. Environmental Specification Guidance Document
- 2. Statement of Work Environmental Guidance Document
- 3. Environmentally Preferable Small Purchase Attachment
- 4. EPPS Request for Quote Template
- 5. EPPS Contractor Report Template

The following sections provide a more detailed explanation of each resource document and how it can be utilized when developing a sustainable procurement.

## The Environmental Specification Guidance Document

The Environmental Specification Guidance Document provides the scope, specification language, background information, environmental impacts, and relevance to District sustainability laws and goals. The document is educational in nature, and is meant to help programs, procurement staff, and the vendor community to understand recommended environmental specifications. Please note that specification language included in the guidance document, are typically mirrored in the requirements section of the Statement of Work Environmental Specification Guidance Document, which is outlined on P. 9 of this document.

**Exhibit 2: Environmental Specification Guidance** 



The following is a brief summary of each component of the Environmental Specification Guidance Document.

- **Preamble –** Links to other solicitation documents, guidance documents and templates for small and large purchase and reporting.
- **Scope** Provides the range of products to which the sustainable specifications is applicable.

- **Specification Language –** The specification language section details the environmental requirements that a solicitation should contain to be deemed a sustainable purchase.
- **Benefits** Provides environmental and cost benefits of utilizing the sustainable specification.
- **Background Information –** Provides information about key environmental standards, certifications, or best practices used in the sustainable specification. Key terms and references are linkable in the document. End-users can use this to better understand environmental requirements.
- Environmental Hotspots Highlights the most important environmental attributes for a given product category, and explains how chosen specification language mitigates environmental impacts.
- **Significance to the District** Provides information as applicable on how using the environmental specification helps the District to comply with existing laws, support environmental initiatives, and contribute to existing environmental programs such as the Sustainable DC Initiative or LEED certification.

### **Statement of Work Guidance**

Statement of Work Environmental Specification Guidance provides environmental solicitation language and guidance for all relevant sections of a statement of work for a large purchase. While the SOW Guidance document is most applicable for use with a large purchase, procurement stakeholders it provides useful context and information about the product or service being purchased that may be pertinent to both large and small purchases.

The SOW Guidance includes environmental solicitation language that is formatted so that it can easily be transferred into an RFP or IFB template. Sections include: Background, applicable documents, definitions, environmental requirements, deliverables, Section H requirements (when applicable), and proposal evaluative factors for Request for Proposals (when applicable).

# **Section Guidance**

A brief "Guidance" box is included for each relevant section of the SOW guidance document. The section guidance provides contextual information about the recommended environmental specification language and how to best utilize the language. When appropriate, points of contact are provided to help guide the user through the process of building the solicitation document. The following exhibits provide two examples of how an end-user might use the SOW Guidance document.

#### Exhibit 3: Section Guidance in SOW Guidance Document

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Guidance¶					
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· ·		eference to the relevant application			
Such requirement note					
ontract-Language	to Insert into IFB or R	FP¶			
		-			
The following d	locuments-are-applicable-t	o this procurement and are her	eby incorporated by	•this•	
reference:¶					
The second secon					
Item No.a	<b>Document</b> Type¤	Title¤	Daten	α	
1¤	Legislation	Procurement Practices	2010¤	π	
		Reform · Act · (Section · 2-			
		361.01 · Green			
		Procurement)¶			
		http://ocp.dc.gov/publicati			
		http://ocp.dc.gov/publicati on/procurement-practices-			
-		http://ocp.dc.gov/publicati on/procurement-practices- reform-act-2010¤			
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3¤	Policy¤	http://ocp.dc.gov/publicati   on/procurement-practices- reform-act-2010□   OCP·EPPS·Policy·2000- 05Pending□   Mayoral-Order·2009-60□   ASTM·D-4236, 'Standard Practice for·Labeling·Art Materials· for·Chronic Health-Hazards¶   http://www.astm.org/Stan	2009¤ 2011¤		
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3¤ 4¤	Policy¤ Standard¤	http://ocp.dc.gov/publicati on/procurement-practices- reform-act-2010 OCP-EPPS·Policy·2000- 05Pending¤ Mayoral-Order-2009-60¤ ASTM·D-4236, 'Standard Practice for Labeling·Art Materials- for Chronic- Health-Hazards¶ http://www.astm.org/Stan dards/D4236.htm;¤	2009¤ 2011¤		

# **Contract Language to Insert in IFB or RFP**

Each relevant section of the statement of work contains contract language formatted so that it can be easily pasted into the statement of work for the procurement being created. Section guidance notes instances where it is recommended that contract language be tailored for particular solicitations.

#### Exhibit 4: Contract Language to Insert in IFB or RFP

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anguage nto RFP

### **Environmental Small Purchase Documents**

The following documents can be used as attachments when procuring EPPS via the small purchase procurement method:

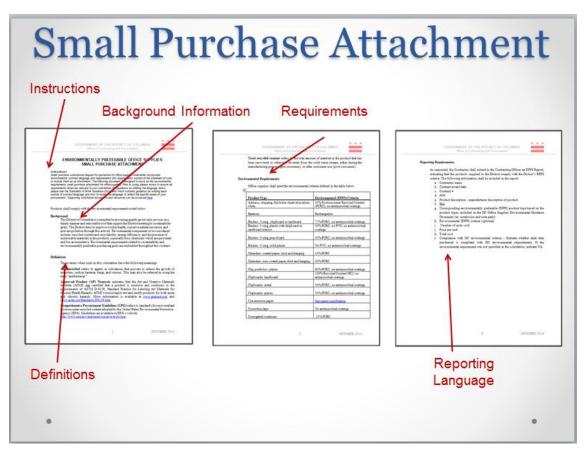
- 1. Environmentally Preferable Small Purchase Attachment (Use is optional)
- 2. Request for Quote Template (Use is optional)
- 3. Contractor EPPS Report Template (Use is optional)

### **Environmentally Preferable Small Purchase Attachment (Optional)**

Small purchase solicitations/request for quotations may either incorporate environmental contract language and requirements into the requirements section of the statement of work or include them as an attachment. The Small Purchase attachment includes all language specifically relevant to product requirements. It contains all the specification language in the Statement of Work Environmental Specification Guidance Document except for applicable documents, deliverables, packaging requirements, and evaluative factors. Prior to using, please review to ensure all requirements listed are relevant to your solicitation. For guidance on utilizing the language, please see the Statement of Work Guidance Document which contains guidance on utilizing each section of contract language and how to modify the language to reflect the specific needs of your procurement.

When pursuing a sustainable purchase under \$100K and utilizing the Small Purchase attachment, District agencies should note in the requirements section of the solicitation that all products and services shall comply with the requirements in the Environmentally Preferable Small Purchase Attachment. The Small Purchase Template can be used in conjunction with the Request for Quote template. Information about the RFQ Template is provided on the next page of this document.

Exhibit 5: Small Purchase Attachment



# Request for Quote (RFQ) Template (Optional)

A Request for Quote (RFQ) template is available for product categories for which there are numerous line-item purchases typically associated with the purchase such as office supplies and cleaning products. The RFQ template is an excel spread sheet that programs or contracting staff can use as a template to track collection of bids from bidders for sustainable products or services.

The template mirrors basic product environmental requirements established in specification guidance for products. The RFQ Template can be revised to meet the needs of your particular procurement. For example, items can be added or deleted based on the needs of the solicitation. When desired, the EPPS requirement can be edited to be more aggressive than what is recommended in the guidance documents.

Exhibit 6: Request for Quote Sample Template -- Small Purchase Attachment

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			EPPS Specific	catior	n Q	uanti	ty, et	c.
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1	<b>^</b>				$\sim$			
4 5	populated for your convenience Item Service Description	Product Detail	detail and or SKU humbers v Minimum EPP Requirement	SKU	Unit Type	Quantity	Unit Price	Total Price
6	Calendars (coated)	2014 Desk Calendar	10% PCRC	#41589	Pack			-
7	Calendars (non-coated)	2014 Wall Hanging Wall	30% PCRC	#68904				
8	Corrugated Containers	3 Pack, Packing Boxes, cardboard.	25% PCRC					
9	Envelopes	3"x5" self-sealing.	30% PCRC					
10	Facial Tissue		10% PCRC/ 100% TRC					
11	File folders and pocket folders		10% PCRC	_				
12	Napkins		30% PCRC/ 100%TR	_				
13	Notebooks, notepads, easelpads		30% PCRC					
14	Office Paper		30% PCRC; FSC					
15	Paper towels		40% PCRC	_				
	Post-it notes		30%PCRC	_				
16	Report covers (pressboard)		20% PCRC	_				
16 17	Toilet Paper		20% PCRC					
17			25% PCRC; no antimicrobial					
17	Binders		coatings 50% PCRC: no antimicrobial	-				

## **EPPS Contractor Report Template (Optional)**

Sustainable specifications require that contractors report on District EPPS spend. The Sustainable Purchasing Program also has developed an EPPS Reporting Template which can be made available to contractors to use for reporting purposes, if desired. Items included in the EPPS Reporting Template mirror reporting requirements enumerated in EPPS specifications. The Sustainable Purchasing Program intends to pilot use of the reporting templates in FY15 and to seek feedback on its utility from contracting officers and District contractors.

Instruc	tions				Prod	uct li	nfo			Sale	es Inf	ō			Envi	ronmenta Info
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corresponds to e	ach item purc quirements r	hased. By ecommer	it the EPPS Report outlined in th y marking "Yes" in the Environmended in DC sustainable specifica	entri verformance sectio	on of the tal	ole, the co	ontractor at	te is that the p	roduct(s)	or service	(s) provid	ed comp	ly with the			
-		P	roduct Information		Sal	es Informa	tion			Environ	mental Info	rmation				Ì
Contractor	Date of Solicitation	PO	EPPS Product Type	Product Description	Number of units sold	Price per unit	Total cost	Compliant with DC Environmental Criteria (Yes/No)	EPPS Spend	Green Seal (Ves/No)	Eco Logo	DfE (Ves/No)	BPI Certified	Percent PCRC	Comments	
Contractor	SOUCILATION	PU	CLEANING & DISINFECTING	Product Description	units sold	unit	TOLAT COSL	(Tes/NO)	spena	(Tes/NO)	(Tes/NO)	(Tes/NO)	(Tes/NO)	Percent PCRC	comments	
ABC Cleaning Supply Company	6/11/2014		PRODUCTS: General purpose	Lysol 32oz Disinfectant Spray Bottle Case	3	\$ 30.00	\$ 90.00	Yes	\$90.00	Yes	No	No	No	NA		
ABC Cleaning Supply Company	6/11/2014		CLEANING & DISINFECTING PRODUCTS: Glass, mirror, and window cleaners	Kleenex 32oz Pump Spray (3-pack)	3	\$ 21.99	\$ 65.97	Yes	\$65.97	No	Yes	No	No	NA		
KYZ Cleaning			MISCELLANEOUS JANITORIAL													
Products Co.	8/10/2014		PRODUCTS: Paper towels	2 ply 75 sheet (6-pack)	2	\$ 9.99	\$ 19.98	Yes	\$19.98	No	No	No	No	40%		
KYZ Cleaning Products Co.	8/10/2014		MISCELLANEOUS JANITORIAL PRODUCTS: Toilet paper	Preference Embossed Bath Tissue, 550 sheets/roll, 40 rolls per carton	2	\$ 20.00	\$ 40.00	Yes	\$40.00	No	No	No	No	20%		
(YZ Cleaning			MISCELLANEOUS JANITORIAL	Tall Kitchen Trash											.7 mL	
Products Co.	8/10/2014		PRODUCTS: Trashcan liners	Bags, scented, 50 bags	1	\$ 14.99	\$ 14.99	Yes	\$14.99	No	No	No	No	0%	thickness	
									\$0.00							
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#### Exhibit 7: Contractor EPPS Reporting Template

The following is a list providing further explanation of the Contractor EPPS Reporting Template:

- Instructions Instructions for the contractor are provided.
- **Product Information –** The Contractor will provide basic information about the product sold to the District, as described in the EPPS specification.
- Sales Info -- Common examples of sales information include the number of units sold, and total spend.
- Environmental Info The District will request vendors to note compliance with established EPPS criteria.

# **PASS Sustainable Purchasing Features**

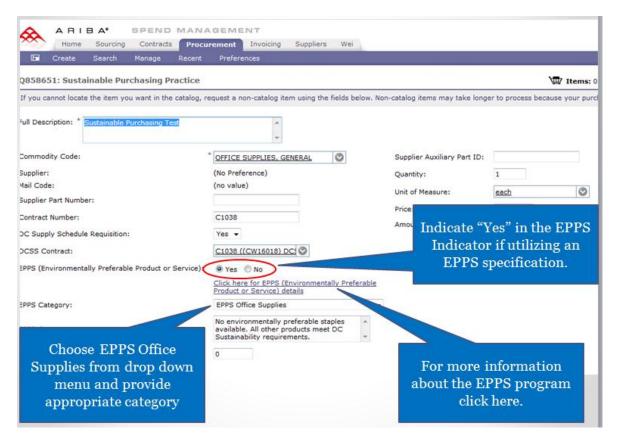
The Sustainable Purchasing Program made two notable improvements to the PASS system: 1) The Environmentally Preferable Product and Service (EPPS) Indicator was enhanced to allow for more accurate tracking of sustainable spend, and 2) a "Green Field" was added to the PASS Acquisition Planning Tool to allow users to note forthcoming sustainable procurements. This section includes detailed information on both of these new features.

# **Using the EPPS Indicator in PASS**

In FY 2015 the PASS "EPP Indicator" was renamed the Environmentally Preferable Product and Service, "EPPS Indicator" and a new set of drop down menus was added to the tracking tool. Accurately tracking Sustainable Purchases is integral to the development of the program, and is required in accordance with the Procurement Practices Reform Act "Green Procurement" section, and the District Environmentally Preferable Policy.

# Indicating "Yes" in the EPPS Indicator

When using a recommended sustainable specification, users should indicate "Yes" in the EPPS field, and choose the relevant product designation from the EPPS drop down menu. Clicking "Yes" will trigger a drop down menu of available EPPS Product Categories, as well as a category for "Other" if the end user makes an EPPS purchase that fall outside the scope of the current product list. Please note that users may designate spend as EPPS even if only a portion of the contract requests EPPS. This situation may arise when purchasing multiple line items through the same contract, i.e. office supplies, cleaning supplies, or for janitorial or food services.



Users should indicate "Yes" or "Other" if any portion of the procurement utilized the Sustainable Purchasing Program EPPS guidance, located on the OCP webpage.

## Indicating "No" in the EPPS Indicator

When a program does not pursue a sustainable product or service, the user should click "No" in the EPPS Field. As stated in the OCP Policy, end users may decide not to utilize a recommended EPPS specification if doing so will cause undue financial burden, reduce performance in a meaningful way, or if pursuing the EPPS option limits availability in the marketplace. Clicking "No" in the EPPS field will trigger a drop down menu that prompts the user to choose one of four valid reasons for not using an EPPS product: 1) Cost 2) Performance 3) Availability/Competition and 4) Not Applicable, meaning no EPPS specification is provided for the product or service.

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The user should indicate the reason for opting not to utilize District endorsed guidance, and include comments providing as much explanation for the decision as possible. Whether choosing "Yes" or "No" users should provide as much information as possible in the comments section. The end-user should insert any background information or context deemed necessary to help explain the approach. If procurement staff notices that a Requisition is provided with inadequate justification, they should first consult with the client agency to obtain a justification, and, if none can be obtained, note this in the comments section. Data collected via the EPPS indicator will inform future Sustainable Purchasing Policies and tactics.

# Using the EPPS Indicator in the Acquisition Planning Tool (OAPT)

The OAPT is a strategic planning tool that collects information from client agencies about planned procurements for the approaching year. Agencies are expected to indicate if a forthcoming purchase will be for a commodity included on the Sustainable Purchasing Program list of products and services. A full list of applicable products and services is available on the OCP webpage or in earlier sections of this User Guide.

Indicating that a product or services falls under one of the products or services with EPPS guidance will not obligate an agency to use the sustainable specification indicated. Agencies are asked to complete this exercise for planning purposes. By gathering information about potentially sustainable solicitations, the Sustainable Purchasing Program will be able to anticipate where training and resource efforts should be focused in the approaching year.

When completing an OAPT form in PASS and the commodity you are purchasing falls on the list of EPPS products indicate "Yes" in the EPPS Indicator. If for any reason you believe a product you are purchasing is EPPS, but it is not located on the EPPS list, you may still indicate "Yes" in the designated drop down menu.

If any of the items included in the table above are to be procured, indicate "Yes" in the Green Procurement Field.

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# **Sustainable Purchasing Training**

# **Sustainable Purchasing 101**

All procurement stakeholders including programmatic managers, statement of work writers, procurement staff, and Contract Administrators must take Sustainable Purchasing 101 training. Training addresses sustainable purchasing requirements, how to use sustainable specification guidance and tools, benefits of using available resources, and the ongoing support services provided by the Sustainable Purchasing team. Sustainable Purchasing 101 training is a pre-requisite for taking any of the product focused trainings described. Sustainable Purchasing 101 Training can be provided at the request of any agency, or stakeholders can sign up for trainings by contacting the Sustainable Purchasing Team at SPPDC@DC.GOV. The OCP Sustainable Purchasing Webpage provides access to Sustainable Purchasing 101 training decks and more information about how to sign up for a Sustainable Purchasing 101 session.

# **Product & Service Focused Trainings**

The Sustainable Purchasing Program offers an in-depth training for each of the product and service categories for which EPPS specification guidance is available. Topics covered for each product or service focused training include:

- Specification details, rationale, & benefits
- Cost, performance, & availability
- Search tips for finding products and services that meet EPPS requirements
- Greening beyond the specification additional guidance for consideration

It is recommended that stakeholders who purchase one of the recommended product or service commodities on a regular basis participate in the focused training sessions. Product & Service Focused Trainings will be held on a rolling basis, or at the request of users, and will typically be held via webinar. Training decks for product focused trainings are available on the OCP Sustainable Purchasing webpage, sustainable specifications

For more information about the Sustainable Purchasing Program, or if an Agency encounters any solicitation for which guidance is not clear, please reach out to the Sustainable Purchasing Program at <u>SPPDC@dc.gov</u>, or call Jonathan Rifkin, Sustainable Purchasing Program Manager at 202-724-3676, or call the OCP Customer Contact Center at 202-724-4477.