

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	Life Line, Inc.
Contact Person(s)	Rhoda Odivbri
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Provider Services Reviewed	Supported Living, In-Home Supports, Respite Hourly, Respite Daily, Supported Living Periodic
Location(s) Reviewed	
# Individuals Reviewed by Service	Supported Living - 2 In-Home Supports - 3 Respite Hourly - 1 Respite Daily - 2 Supported Living Periodic - 1
Annual PCR dates	05/28/2013 - 05/30/2013
F/U Review Date(s)	08/05/2013
Annual Report Date	06/11/2013
F/U Report Date	08/08/2013

The overall results on initial review were:

Service	Person Centered Domains Score	%	Organization Score	%	Rating	Satisfaction Score	%
	# Yes/Total		# Yes/Total			# Yes/Total	
Supported Living	122/127	96%	32/38	84%	Needs Improvement	20/20	100%

All Mandatory Indicators	22/24	92%	10/13	77%			
In-Home Supports	105/106	99%	32/38	84%	Needs Improvement	30/30	100%
All Mandatory Indicators	25/26	96%	10/13	77%			
Respite Hourly	34/34	100%	32/38	84%	Needs Improvement	10/10	100%
All Mandatory Indicators	8/8	100%	10/13	77%			
Respite Daily	51/51	100%	32/38	84%	Needs Improvement	/	0%
All Mandatory Indicators	8/8	100%	10/13	77%			
Supported Living Periodic	49/55	89%	32/38	84%	Needs Improvement	10/10	100%
All Mandatory Indicators	8/9	89%	10/13	77%			

The overall results on follow up review were:

Service	Person Centered Domains Score	%	Organization Score	%	Rating	Satisfaction Score	%
	# Yes/Total		# Yes/Total			# Yes/Total	
Supported Living	127/127	100%	38/38	100%	Satisfactory	20/20	20/20 100%
All Mandatory Indicators	24/24	100%	13/13	100%			
In-Home Supports	106/106	100%	38/38	100%	Satisfactory	30/30	30/30 100%
All Mandatory Indicators	26/26	100%	13/13	100%			
Respite Hourly	34/34	100%	38/38	100%	Satisfactory	10/10	10/10 100%
All Mandatory Indicators	8/8	100%	13/13	100%			
Respite Daily	51/51	100%	38/38	100%	Satisfactory	/	/ 0%
All Mandatory Indicators	8/8	100%	13/13	100%			
Supported Living Periodic	55/55	100%	38/38	100%	Satisfactory	10/10	10/10 100%
All Mandatory	9/9	100%	13/13	100%			

Indicators								
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Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
Supported Living	05/28/2013 - 05/28/2014	Annual
In-Home Supports	05/28/2013 - 05/28/2014	Annual
Respite Hourly	05/28/2013 - 05/28/2014	Annual
Respite Daily	05/28/2013 - 05/28/2014	Annual
Supported Living Periodic	05/28/2013 - 05/28/2014	Annual